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# Letter

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**Title** Amendments to the Bank Act restrictions on the use of the words “bank”, “banker” and “banking”, and OSFI’s new compliance expectations

**Date** August 14, 2018

**Sector** Banks  
Foreign Bank Branches  
Life Insurance and Fraternal Companies  
Property and Casualty Companies  
Trust and Loan Companies

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On June 30, 2017, the Office of the Superintendent of Financial Institutions Canada (OSFI) issued [Advisory 2017-01](#), which set out how OSFI interprets and administers (a) the *Bank Act* restrictions on the use of the words “bank”, “banker” and “banking”, and (b) the exception to these restrictions that applies where the use of the words is not in relation to a financial services business. OSFI issued the Advisory to provide clarity regarding its interpretation of the *Bank Act* restrictions and the exception mentioned above.

On August 11, 2017, the Department of Finance released a consultation paper as part of its review of the federal financial sector framework. The paper sought views on the *Bank Act* restrictions on the use of the words “bank”, “banker” and “banking”. As a result, on the same day, OSFI issued a notice of suspension of its compliance expectations set out in its cover note to the Advisory.

The consultations on these restrictions led to *Bank Act* amendments that were part of the *Budget Implementation Act, 2018, No. 1*. The amendments permit prudentially regulated non-bank deposit-taking institutions, such as federally regulated trust and loan companies and provincially regulated credit unions, to use generic bank terms, subject to meeting certain disclosure requirements.

In light of these amendments, and recognizing that complying with the *Bank Act* restrictions may require transition periods, OSFI expects compliance with the restrictions within the following timeframes:

By August 31,  
2019

For domain names, and information contained on websites, other electronic media and in print materials

By August 31,  
2020

For information contained on physical signage

Please direct any questions to [information@osfi-bsif.gc.ca](mailto:information@osfi-bsif.gc.ca).